

PLASTIC Surgery Thailand – PRIVACY STATEMENT

Collection, Use and Disclosure of Personal Information by Plastic Surgery Thailand

Plastic Surgery Thailand (PST) supports good privacy practice, and has developed a policy to protect your privacy in compliance with privacy legislation.

Collection of Personal Information

We collect, and will continue to collect personal information about you as a result of and in connection with our ongoing relationship and interaction with you. We will only collect information about you which assists us in performing our business.

The information we collect about you is as provided by you directly to us, as a result of our relationship with you. If we collect information from a source other than you personally, where reasonable, we will inform you that we have collected that information. We will also ensure that where information is collected from another organisation, that the organisation providing the information complies with the privacy legislation.

If you do not provide us with the necessary information, we may be unable to fully represent your interests, or provide you with all the services which we are able to offer.

Use of Personal Information

We will only use your personal information for the purpose or purposes for which it was collected, or as otherwise permitted by law. The main reasons why we collect your personal information include:

- To provide information to hospitals, hospital staff, surgeons, travel agents, insurance companies.
- To allow us to communicate with you on matters relevant to your enquiries for plastic surgery, general surgery and dental procedures.

Disclosure of Personal Information

- We will only disclose your personal information for the purpose or purposes for which it was collected, or as otherwise permitted by law.

If you do not want your personal information disclosed to another organisation, please indicate this at the time your information is collected. We will make a notation on your record to this effect, and will respect this wish.

Data Quality and Security

We are committed to ensuring that the personal information we hold about you is maintained in a form that is accurate, complete and up to date. The storage, use and, where necessary, transfer of your personal information will be undertaken in a secure manner that protects your privacy.

Access to and correction of your personal information

You are entitled to request access and seek corrections in relation to the personal information we hold about you. Please contact us to organise access appropriate to your needs. Under the privacy legislation, there are specified circumstances when access can be denied. If this should occur in relation to your request, we will provide you with written reasons for the denial of access, and to see whether your request can be accommodated in another manner.

Identifiers

We will not adopt, use or disclose any identifier assigned to you by a government agency, except where required by law.

Anonymity

It is your right to be dealt with anonymously, provided that it is lawful and practicable. We will try and accommodate this wherever possible.

Transborder Data Flows

Your privacy is protected Australia-wide by the privacy legislation. We will take steps to protect your privacy if information is to be sent outside Australia.

CONFIDENTIALITY

Plastic Surgery Thailand and our staff are bound by a professional obligations of confidentiality and we will act in accordance with these obligations.